

California dreaming

HBDA 2024 SHOW | TICKET FAQ's

When do tickets go on sale? Sunday, May 5th at 8:00am.

How do I purchase tickets? Tickets are sold online only. Please go to:
heartbeatdanceacademy.com/show

Who needs to purchase a ticket? Anyone who sits inside the theatre to watch the performance is required to purchase a ticket. Lap children (age 2 and under) do not need to purchase a ticket.

What are the ticket prices? Tickets are \$32 per person/ \$20 for ages 7 and under. There is an additional small service fee charged by the ticketing company.

How many tickets can I purchase? You are free to purchase as many tickets you would like for all shows *with the exception of Shows 4 + 5*. If your dancer is in Shows 4 or 5, ticket sales will be maxed at 8 at the beginning of sales. If you are interested in purchasing more, please reach out to us at hbdaoffice@gmail.com.

Is the theatre assigned seating? Yes. You will have the option of choosing your seats at the time of your purchase.

How long do I have to purchase tickets? Tickets remain on sale until 15 minutes before the performance. There will be QR codes at the venue for those who need to purchase last minute tickets. We will NOT accept cash at the box office.

How do I receive my tickets? Tickets may be requested by mail (souvenir ticket to keep), they may be printed at home, or you may pull them up on your phone before entry. All tickets will be scanned at the lobby door prior to entry.

Is there handicap seating available? Yes. There are a select number of wheelchair spaces that are sold with companion seats. It is against federal law to purchase a wheelchair or companion seat without the necessity for one. If you have purchased an unlawful wheelchair or companion seat, you will be removed from the theatre.

What is the refund policy? No refunds. Exchanges are allowed for purchases of equal or higher amount.

*Please double check the day and time of the show you are purchasing tickets for, as well as which shows your dancer is performing in. A dancer roster will be provided when purchasing tickets to help with this.

Are photos or videos allowed? No. This is for the safety of our dancers. We hire a professional photographer and videographer to capture the performances. These professional photos and videos will be available for purchase.